

Medical apps are being increasingly used to retrieve information and even to make accurate diagnoses. This is why it is vitally important for an app to work correctly and promptly and to safeguard your privacy and security.

Privacy and security



How secure is this app? Are the privacy safeguards adequate? After all, we are talking about personal information – it must not fall into the wrong hands

'Whenever medical and personal information (such as a photo of a body part) are shared, you want to be certain that this data is handled securely and without any problem.'



Works accurately



Whenever you share personal and medical information through an app, you want to be sure that this information is received accurately and promptly. Patients and care providers alike must always be able to rely on this.



Assuring Medical Apps

Deloitte has developed the Assuring Medical Apps. It will put your mind at ease and removes any concerns you may have. We test various features of your app, such as privacy, security, CE marking and usability.

We test for:



Privacy

We test your app to ensure that it safeguards the privacy of personal information.

Have the correct privacy-related control measures been taken?



Security

Does your app comply with the correct security requirements? We test your app's security features and check whether your app can be used in NEN-certified and/or ISO-certified care environments such as hospitals.



CE marking

Apps that provide certain specific functionalities must carry the CE marking. This shows compliance with the relevant European regulations. We check if your app complies with the relevant CE-related processes and directives and has been given the correct CE marking.



Usability

Is your app user-friendly and accessible for both patients and care providers?

We test whether your app can be used in an ISO IEC 62366 environment.



App Monitoring

App monitoring means we keep a close eye on your app's functionalities. Once we have carried out the test work listed in the box to the left, we create a unique fingerprint of your app. We will then know exactly when something changes in your app, like an update or because the software you use has become vulnerable to attacks by hackers. If your app changes we will advise you on the modifications needed to continue to satisfy our test and monitoring criteria.